

the Overtime

News for the People in Montgomery County Government

November/December 2002

See
Pay/Holiday
Calendar on Page 5



Kendal Recipient of Many Well-Wishes - Kendal receives one of many gifts presented on the occasion of his farewell party. Pictured above, Dr. Charlene Nunley, President, Montgomery College presents Kendal with warm words and a Montgomery College shirt.

Kendal Leaves With Many Fond Memories

There aren't many people who can honestly say that after 31 years of working for the same organization, they are leaving with mixed feelings. But, Bob Kendal, says he has loved coming to work for the past three decades and will miss not only the people, but the job itself.

Kendal, 59, began his career as director of finance for the City of Bowie in 1968. He joined Montgomery County in 1972 as a budget analyst in what was then called the Office of Budget and Research. Named an assistant chief administrative officer in 1974, he served in that capacity for 12 years before moving to the Office of Management and Budget in 1986 as chief of the Budgets Division. In 1987 he was appointed director by then-County Executive Sidney Kramer and continued in that capacity under two more administrations.

Kendal has served under all five County Executives – a distinction that not many can

claim. He takes great pride in knowing that he and his staff have been able – for 15 consecutive years – to present a balanced budget to the County Executive.

"It has been an incredible honor and privilege to work for all five County Executives," said Kendal. "Serving under the current County Executive for the last eight years, I have had an extraordinary opportunity to participate in the creation of one of the premiere local governments in our nation."

Kendal cites the well-informed and involved citizenry in Montgomery County when he speaks of his pleasure in being a public servant for more than three decades. "Our citizenry has been very supportive of County government with complete confidence in its elected officials," said Kendal.

See, **Kendal** on page 4

Annual MLK Birthday Celebration

Montgomery County's annual Dr. Martin Luther King, Jr. Day celebration is planned for Monday, January 20, at the Germantown Campus of Montgomery College.

The Commemorative Committee is again seeking nominations for its annual Humanitarian and "Children of the Dream" awards. Nominees must be County residents who have demonstrated through deeds and activities their commitment to perpetuating the goals and ideals communicated by Dr. King. Nominees for "Children of the Dream" awards – which will be presented to two high school students – must have demonstrated outstanding community involvement as an individual volunteer or as part of an organization. All nominees must have been actively involved in a program or activity during the past year to qualify.

Nomination forms can be obtained by calling 240-777-2500. Completed forms should be mailed to Christine Clarke, Office of the County Executive, Executive Office Building, 101 Monroe Street, Rockville, MD 20850.

On-Line Resource Library

If you haven't been there yet, please check out OHR's on-line Resource Library. You might be surprised at how much information is there – forms, *Personnel Regulations*, tuition assistance forms and information, benefits and training information, and much, much more. On the intranet, go to <<http://portal.mcgov.org>> and click on Human Resources, then Resource Library. On the Internet, go to <<http://www.montgomerycountymd.gov>> and click on Departments, then Human Resources, then Resource Library.

In Memoriam

Camilla Moore, who retired from the Department of Libraries last year, passed away on September 24.

Moore worked at the Chevy Chase branch for 21 years. Prior to coming to County government, she was a social studies teacher for the Montgomery County public school system.

She is survived by her husband, Douglas, who served as Deputy County Attorney for 10 years before being appointed a Maryland District Court Judge in 1967. Moore's daughter, Shelley Janashek, works in Environmental Protection.

Memorial donations can be made to the Second Chance Wildlife Center, 7101 Barcellona Drive, Gaithersburg, MD 20879.



Janine Owens, Animal Services Division in the Department of Police, passed away suddenly on November 8.

Owens, 42, began her career with the County 16 years ago when she came to work for the then Department of Animal Control and Humane Treatment. At the time of her death, she was responsible for the division's commercial licensing program.

She is survived by her 14-year-old daughter Shelby. Contributions can be made to a memorial fund that has been established in her name.

the Overtimes

is published bimonthly by the Montgomery County Government, Office of Public Information, 4th Floor, Executive Office Building.

Sue Tucker, Editor
240/777-6530



Rochelle Casper, Executive Administrative Aide (EAA) in the Office of Management and Budget, recently retired after nearly 14 years of service.

Rochelle served as EAA to the director for the past 7½ years and before that spent six years in the Office of the County Attorney. Rochelle plans on taking it easy, and she is looking forward to spending more time with her grandchildren. Look for Rochelle in the future when she will be teaching a knitting class for County employees through the Health Yourself office. Rochelle is pictured above with Bob Kendal, who also retired at the end of November.

Also retiring from County service is **Rona Hollander**, Executive Administrative Aide to the director in the Office of Human Resources (OHR). Rona worked for Montgomery County for 24 years, beginning her career in the department of Health and Human Services. She and her husband purchased a home in Florida where they plan to spend their winters. She's also looking forward to the birth of two new grandchildren in coming months. Rona is pictured with her current boss, Jim Torgeson, then-acting director of OHR.

Overheard On the Elevator

Congratulations to **DAVID WEAVER**, Public Information, and his wife Beth on the birth of their second child, Clifford Thomas. Clifford was born on November 7 and weighed in at 6 lbs., 13 oz. Big sister Abigail is thrilled with her new baby brother.

LISA LEE, Upcounty Regional Services Center, was recently promoted to Administrative Specialist III at the Center. Lisa formerly served as the Executive Administrative Aide to the director.

Police Officer **DIANA COBO**, 2nd District, was recently honored by the Wheaton-Kensington Chamber of Commerce for her performance in responding to the concerns and issues affecting the citizens of the Kensington community. Cobo was cited for her work with the neighborhood leadership in the Ken-Gar community, responding to several quality of life issues.

The Overtimes wishes a fond farewell to **TOM HUFF**, Public Works and Transportation, who is retiring from County service after 33 years.



Librarians at the Telephone Reference Desk at the Rockville Library have information and resources at their fingertips to answer a wide range of queries. Pictured above, left to right are: Beverly Lehrer, Ken Phifer and Linda Hastings.

Telephone Reference Celebrates 20 Years of Service

They have researched questions from "Who's my Congressman?" and "How many members belong to the Hari Krishna movement?" to "Who was the U.S. Ambassador to Hungary in 1914?" and even "Where can I rent a chicken?" They are the librarians at the Montgomery County Telephone Reference Service, housed in the Rockville Library. With a staff of seven, they have been answering questions like these—and many more—for the past 20 years.

"We perform as a team and enjoy the wide range of questions that come our way," said Suzanne Carbone, Senior Librarian for Reference Services. "We like the challenge of finding an answer to a difficult or obscure question and enjoy serving the public."

On June 1, 1982 the Telephone Reference Service began operations with the basic tools of the time—telephones, a book collection of 785 volumes, clipping files of newspaper articles and large rolodex files of frequently asked questions and location information.

Created to help library customers get prompt answers to reference and information questions, staff had answered nearly 29,000 questions by the end of the first year. Today, more than two decades later, Telephone Reference has expanded into what is now known as "Ask-A-Librarian" Reference Service,

See, **Telephone** on page 4

Donate Those Old Cars And Receive a Tax Deduction

Do you have an old car that's too expensive to repair? Or, maybe you're buying a new one and you'd rather have the tax deduction than hassle with selling. If so, consider the "Vehicles for Change" program through the Housing Opportunities Commission (HOC). This is a nonprofit 501(c)(3) organization that will provide donors with tax deduction documentation up to the fair market value of the vehicle.

Your contribution will help low-income working families with HOC housing subsidies. The vehicles will be sold, for a nominal

amount, to eligible Family Self-Sufficiency (FSS) program participants. Your donation will help assist these low-income, hard working families who are striving to achieve their goal of economic self-sufficiency. It will also enhance their quality of life by facilitating access to medical appointments, children's after school enrichment activities and sports/recreational programs.

If your vehicle is a 1990 model or newer, call 1-800-835-3821. For questions about the program, call 301-929-5643.

HR Notes

Office of Human Resources

Reminder - Personal Leave Days

Check your pay stub! If you haven't yet taken your personal leave days for 2002, don't forget to use them before the end of the leave year. Personal leave days are lost if you don't use them. They can't be carried over to the next leave year. Remember, personal leave days must be requested and approved like annual leave.

December 2-31 - Deferred Compensation Open Season

Good news! The deferred compensation contribution amount for 2003 for most employees is now \$12,000 per year—or \$461.53 per pay period for 26 pay periods. The over-50 catch-up limit is now \$14,000, or \$538.46 per pay period. Take advantage of the December open season to enroll in the County's Deferred Compensation Plan, change your contribution amount, change providers, or add a second provider.

Submit your documentation to OHR on or before December 13 to start your new contribution amount on the first payday of 2003—January 10. For forms received in OHR from 16 through 31, contributions will be reflected in your paycheck of 1/24/03. For more information, call Fidelity Investments at 1-800-430-2363 or The Hartford at 1-800-243-7782, X207 for more information. For forms and provider packets, visit OHR, EOB 7th floor.

New Group Insurance Plan Year Begins January 1, 2003

If you made changes to your benefits during the recent Transfer Season, those changes will be effective January 1, 2003. Check your pay stub on January 10, 2003 to make sure that your deductions are correct.

Blood Donations December 11

Please help. Blood donations are always needed. A blood drive will be held Wednesday, December 11, in the EOB Lobby Auditorium from 9:30 a.m. to 2:30 p.m. Call 1-800-448-3543 to schedule an appointment.

BASEMENT APARTMENT—Rockville. Bedroom, rec room, den, eat-in kitchen, full bath, W/D, separate entrance. Walk to Metro. Non-smoking female. \$750/month. Available immediately. Call 301-384-4360.

VACATION CONDO RENTAL—Key Largo, FL.

Two-bdr., two bath, w/two porches overlooking Florida Bay. Also, sleep sofa in LR, with TV/VCR. Sandy beach, pool & tennis. Boat rentals, snorkeling & scuba diving nearby. Call Nancy or Dave at 301-424-1914.

ROOMMATE WANTED—Laurel area. Three bedroom, 3.5 bath townhouse w/deck and small backyard. Dog okay. \$700/month includes utilities. Call Karen at 240-832-1768.

'91 NISSAN MAXIMA GXE—charcoal color, dk. grey interior. Very clean, needs minor repairs. New front tires w/chrome wheels. \$1,200/best offer. Call 240-777-3570.

Backpage Bargains

County employees may submit ads, non-commercial only, with name and home and office phone number to Information Office, 4th floor, EOB. **Ads may appear one time only.** Deadline for the next issue is January 10.

FURNITURE—new cherry round table w/four chairs, \$400. Sofa bed, \$800 and loveseat sofa bed, \$650, both only three months old. Coffee table, \$150. Call Luz, 240-777-1958 or 301-330-5009.

FOR SALE—chest pull exerciser, \$10. Nordic Ski exercise machine, \$15. Five SAT test preparation books, \$15. Misc. SAT books and school text books, \$5 ea. Girls' hamper, \$8. White, dolls' high chair and crib, \$15. Girls' roller blades, size 7, \$10. Sunbeam Deluxe cool spray humidifier, \$10. Three Nintendo games and boxes, \$10. Two Thermos Air Pots, \$10 & \$20. New laundry tub, \$15. Call Karen, 240-777-2869.

FOR SALE—bench, bar & weights, \$30. Fit-One exercisemachine, \$30. Tall metal file cabinet, \$12. Desk, \$25. Single and queen mattress, box spring & frame, \$40 & \$80. Light wood and leather desk chair, \$20. Ladderback arm chair, \$30. Metal cot, \$15. Also, framed pictures, toys, books and much more.

Call Marian at 301-652-7614.

DINING TABLE—rectangular glass table with glass base and six leather dining room chairs. Excellent condition. \$600/best offer. Call 240-777-1777.

TREADMILL—Pro-Form ESP8 w/1.25 Hp motor, power incline, 0-8 mph programmable speeds, adjustable suspension deck for soft walking, programmed fitness test, interval and random workouts. Great condition. \$400/best offer. Call Rick at 301-840-2774.

FISH TANKS—two 10-gallon fish tanks w/cover and stand. \$30 ea. Call Una, 240-777-2251 or 301-933-0585.

Duncan Names Two New Department Heads

County Executive Douglas M. Duncan has appointed Joseph Adler as director of the Office of Human Resources and Melanie Wenger as director of the Office of Intergovernmental Relations.

Adler previously served in a similar role for seven years in Prince George's County as director of Personnel and Labor Relations. He also has experience as Secretary of Personnel for the State of Maryland and director of Employee Relations for Baltimore County. Adler, who officially began his new post on November 25, fills the position previously held by Marta Perez.

The new director of the Office of Intergovernmental Relations, Melanie Wenger, most recently served as Chief of Staff for Maryland Senate President Mike Miller. Prior to that she worked for 12 years in the Maryland General Assembly's Department of Legislative Services. In her new position, Wenger will oversee federal legislative relations and serve as the County's chief lobbyist in Annapolis.

Wenger succeeds Ben Bialek in the position and will assume her new duties pending County Council confirmation.

Tips for Responding To a Maryland Relay Call

The Department of Health and Human Services offers several tips to employees receiving calls from residents who are using a new assisted calling system called the Maryland Relay. Knowing how the system works and the courtesies important to callers will enable employees to provide better service to the caller.

- When a Maryland Relay calls, don't hang up. The person calling is a hearing or speech disabled customer and is using this service to contact your office via telephone.
- Say "go ahead" or "GA" after each thought. Speak clearly and slowly. It is not necessary

to speak loudly. The Relay Operator types everything you say.

- Speak directly to the customer, not to the Relay operator. Talk in first person and pretend the operator is not there.
- Be patient. Relay calls take a few minutes longer than regular calls.

Many County offices have TTY (text telephone) phones for faster and more direct communications with people who have disabilities. If your office has a TTY phone and you need training, contact Nancy Greene, ADA compliance officer, at 240-777-3050.

Kendal

continued from page 1

During the past 31 years, Kendal points to such accomplishments as the 1980 legislation that he helped draft, leading to major legal changes in fire service matters. He also served as a hearing officer in the 1980s, when the County was considering closing many of its public schools that were experiencing declining enrollments.

"I think I can speak for everyone in OMB that it has been a pleasure to work with Bob," said Operating Budget Coordinator Joe Beach. "He's been a great teacher, a great analyst and he is always interested in improving both the quality of his own work and the work of everyone around him."

Kendal left County service effective November 30. He and his wife Susan have purchased a home in Sarasota, Florida. Kendal says he has no immediate plans, but would like to eventually become active in the local arts community or possibly, look into teaching opportunities.

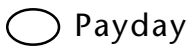
Telephone

continued from page 3

adding live chat and e-mail reference to its capabilities.

As technology advances allow the service to expand, the demand for information increases. Currently, the Ask-A-Librarian service responds to more than 3,200 queries a month.

To use the service, call 240-777-0001, or log on to www.montgomerylibrary.org to access Ask-A-Librarian e-mail or the Ask-A-Librarian Live Reference Service.

Holiday ☐

APRIL

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

AUGUST

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

DECEMBER

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

5